



Family Support Worker

Position Purpose

The Family Support Worker provides family strengthening and support services and performs case management activities with identified families and their children in order to promote their safety, stability and well-being. This position utilizes a strengths-based perspective to conduct assessments, plan, deliver and coordinate services in the home, school and community to meet identified needs. This position will work within community schools, and primarily with families who are experiencing housing instability. All activities are conducted in accordance with the organization's established policies and procedures, contract requirements, legal requirements, and best practice standards.

Qualifications Required

- Bachelors Degree and minimum of two (2) years of experience in school or community-based setting; or High school diploma or GED and minimum of five (5) years of experience in school or community-based setting
- Demonstrated experience working with homeless families
- Valid driver's license, copy of driving record and proof of valid auto insurance
- FBI clearance and Child Abuse Registry clearance
- Tuberculosis screening
- Drug and Alcohol Screening
- Availability during some evenings and weekends
- Preference given to Washington, DC residents; Additional preference given to Ward 5 or 6 residents

Skills and Competencies Required

- Effective verbal and written communication skills
- Effective interpersonal and teaming skills
- Effective problem-solving skills
- Ability to follow confidentiality protocols
- Demonstrated computer proficiency
- Demonstrated cultural competence and responsiveness
- Demonstrated commitment to service and the needs of families and communities